### How to set up Intelli-Site Workstation on a Remote Computer

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## Introduction

For many installations, it is necessary to access the Intelli-Site Server from a remote computer.

## Procedure

The user account on Windows that will run the Intelli-Site Workstation must have Admin Rights to the local computer. Also, the Windows user account on the Server computer must have full database rights or the Project must be using Database Authentication.

Before a remote Workstation can connect to the Server whether in Intelli-Site CS, ES, or GS, the Server must be installed and configured to accept remote connections. The Server will limit those connections to specific computers and will limit the number of concurrent connections based on the license.

Configuring CS is different from configuring ES or GS. To see the steps to configure CS, click <u>here</u> or scroll down. To see the steps to configure ES or GS, click <u>here</u> or scroll down. The configuration for the remote Workstation can be found below or click <u>here</u>.

- How to configure the ES or GS Server to accept remote Workstation connections:
  - On the Server computer, share the Intelli-Site program directory and give Read/Write access rights to authorized users and groups. In some systems, Read/Write access is called "Full Control". This is necessary because the Workstation will need to be able to modify files in the share.
    - Sharing a folder on WindowsXP
    - Sharing a folder in Windows 7 or Windows Server 2008 R2
  - Run the Intelli-Site Workstation on the Server computer
    - In Design Mode, expand the "Computers" node and right click on the Server node and select "Properties..." Click on the <Browse> button and find the network share you just created. Click < Ok>

nputer Settings Rout	ting Levels Text To Speech Note	es/Comments
Nam	e: DELL1	Restore Previous Screen ID: 802
Access Leve	el: Level 1	<ul> <li>Use Node manie for Display Label</li> </ul>
oint on High at Startu	p; "None"	Share Name: \\DELL1\Intelli-Ste Browse
Training Poir	t "None"	
Live Compare		Server Shutdown Options
V Invalid Read	Valid Read	<ul> <li>Exit on Shutdown</li> <li>Logout on Shutdown</li> </ul>
Server Redundancy		Deadman Mode
Redundancy Ena	bled	Time Zone: "None"
Online/Offline Point	"None"	Timeout (minutes): 30
Is Master Point	"None"	Point: "None"
Associated Hardware		Driver List
Sign On Reader:	"None"	
Card Add Reader:	"None"	
Monitor List:		
Keyboard:	"None"	
Intercom Station:	"None"	Monitors
Alarm Queue		Eemove Row(s)
Ack Required Alarm	"None"	X Coordinate Y Coordinate Width Height
'Higher Priority Alarm Available' Point:	"None"	-

• Right click on the "Computers" node, select "Add Node and Edit..." Type in the name for the computer that will run the Workstation remotely. Click < Ok>.

mputer Settings Routin	ng Levels Text To Speech Notes/C	Comments
Name	DELL3	Restore Previous Screen     ID: 1336
Access Level	Level 1	<ul> <li>Use Node Name for Display Label</li> </ul>
Point on High at Startup	*None*	Share Name: Browse
Training Point	"None"	
Live Compare		Server Shutdown Options
Invalid Read	Valid Read	Exit on Shutdown     Ecgout on Shutdown     Auto Retry on Shutdown
Server Redundancy		Deadman Mode
Redundant Server		Time Zone: "None"
Online/Offline Point	"None"	Timeout (minutes): 30
Is Master Point	"None"	Point: "None"
Associated Hardware		Driver List
Sign On Reader:	"None"	
Card Add Reader:	"None"	
Monitor List:		
Keyboard:	"None"	
Intercom Station:	"None"	Monitors
Alarm Queue		Bemove Row(s)
'Ack Required Alarm In Queue' Point:	"None"	X Coordinate Y Coordinate Width Height A
"Higher Priority Alarm Available" Point:	"None"	E

Repeat this step for every computer that will need to connect to the Server.

The Server is now ready to accept remote connections from the specified computers. How to configure the remote Workstation.

How to configure CS to accept remote Workstation connections:

- On the Server computer, share the Intelli-Site program directory and give Read/Write access rights to authorized users and groups. In some systems, Read/Write access is called "Full Control". This is necessary because the Workstation will need to be able to modify files in the share.
  - Sharing a folder on WindowsXP
  - Sharing a folder in Windows 7 or Windows Server 2008 R2
- On the Server computer, run the Workstation and logon. Bring up the wizard by clicking on < Menu> and selecting the Wizard



• Go to the "Admin" screen. Press the <Browse> button on the lower left to select the network share.

Isers	Priorities	
master	None Low Medium High Priority5 Priority6 Priority7 Priority6	Settings Name: Color in Queue: Ack Reg. Sound:
Add Edit Dele	te Priority9 Priority10	💂 Play Continuously: 🔲
Settings	Edu	Bring WS to Front 📃
	Video	
Турс:	Type: None	Cameras
	Settings	
amote Wark stations		
	IP Address:	
	Port: 0	
	Usemamer	
	Password	
Add Edit Dele	te	AND EXAMPLE
Settings		Settings
Computer Name:		Hens:
		Addess
Network Share Name:		
\\DELL1\Intelli-Site Br	OWSE	
HAR	DWARE TIME ZONES ACC	ESS ADMIN

• Click the <**Add**> button just above it in the "Remote Workstation" group box. The "Computer Name:" field becomes active. Type in the name of the computer that will serve as the remote Workstation and click <**Save**>.

	Phonties	
master	None Low Medium High Priority5 Priority5	Settings Name: Color in Queue:
Add Edit	Priority/9 Delete Priority/9 Priority/10	Ack Reg. Sound     Play Continuously:
Settings Usememe:	Edit	Bring WS to Front
	Video	
Type:	Tupe: Nore	Cameras
	Sallinge	
De la Martine	Seinigs	
Hemote Workstations	IP Address:	
DELL3	Port: 0	
	Usemamer	
	Frances	
	T-CIPANOUS	
Add	Delete	Add Edit Dele
Settings		Settings
Computer former DELL3		Name
Comparative occes		(college)
		AMM BAR
Network Share Name:		
Network Share Name: \\DELL1\Intelli-Site	Browse	

### How to configure the remote Workstation to connect to the Server:

 Install and run the Workstation on the remote computer. The first time the Workstation runs, the "Workstation Registration" window is displayed. If it doesn't, press the <Cancel> button on the "Logon" screen. Click the <Menu>

button and click the "Modify Workstation Registry" icon Type the name of the Server computer in the "Host Name:" field. Then click <Ok>.

.ogon Options	Connections
Host Name: DELL1 Base Port: 9600 Signon Device:   PC Keyboard	Heartbeat Rate (seconds) 3 Enable Quiet Fallover:
<ul> <li>T/S Keyboard</li> <li>Randomized Keyped</li> <li>Run Time Options</li> </ul>	Card Management Options Card Management Options Always print badges double sided Auto Emboss Number Bun Mode Card Modification
Two Factor Login V Play Sounds Display Message Boxes for Spoken Messages? Disable System-Level Spoken Messages?	Design Mode Tree Options Show Node IDs Show RTU Node Indexes Show RTU Domain Net Node
Card Management Shortcut Key Setup Action: Add    Press new shortc	sut key: Etrl+A
OK Ca	ancel

• Click on < Menu> again and select the "Logon" icon

. Enter the correct user name and password.

Do the above for every computer that will connect remotely to the Server.

If you have followed all of the steps above and are experiencing difficulty connecting to the Server from the remote Workstation, please see this article to troubleshoot your system. Why can't my Workstation retrieve the project list?

The message "Server share not defined." means there is a problem with the network share, either it doesn't exist or it is improperly defined. Try again.

# **Products**

### **APPLIES TO**

- Intelli-Site CS v.3.9Intelli-Site ES v.3.9
- Intelli-Site GS v.3.9
- MASC v.<N/A>
- Compass6E v.<N/A> • Compass Hardware (<N/A>)
- MAC Hardware (<N/A>)

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