

# Release Notes Intelli-Site 4 v4.0.20.13

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## Overview

This article contains the release notes for Intelli-Site 4 v4.20.13. The following sections describe the release in detail and provide late-breaking or other information that supplements the main documentation.



**This is a maintenance release that improves quality, reliability, and performance. All users are encouraged to upgrade to this release.**

## New Features

The following software features were added:

- Video View now has the **Full Screen** mode. Select the *Full Screen* option from the Settings menu in the Video Display toolbar. To leave full screen, press the **Esc** key on the keyboard.  
**NOTE: A video display must be selected for the Esc key press to be registered.**
- Import Cards now imports photos as described in the User's Guide
- New documentation for:
  - Accutech Panel Guide
  - Senstar Panel Guide
  - HikVision NVR Panel Guide

The following Panels were added or upgraded:

- Accutech LS

## Resolved Issues

The following issues affecting all products have been resolved:

- Installer
  - Intelli-Site 4 installs on 32-bit and 64-bit processors.
  - A reboot is required on installation when the Engine is one of the components installed. Select "Restart Now". The Intelli-Site 4 Configuration Utility will run on startup and install the database and create the project if needed.  
**NOTE: There are startup dependencies; therefore, it may take as long as 1-2 minutes before the Configuration Utility runs. Patience is a virtue.**
  - The Installer allows the user to modify the installed drivers
  - Desktop Client Only option is working again and only installing the Desktop Client
- Accutech

- Fixed a crash in the Accutech IS driver when the connection information was wrong or the actual panel was not on the network when the driver was enabled
- The Accutech IS panel properties dialog and quick config dialog are cleaner
- The Accutech IS Zone properties dialog loads without exception
- The Accutech Loiter and Exit events will stay high as long as the tag is in the zone. Previously it would report the event and then turn off the point.
- Compass
  - The driver no longer locks up if the the physical panel is not available or does not exist when the driver is enabled
- HikVision
  - Fixed an issue where Playback would not play video after going to a date/time for which no video existed.
  - Clicking [Apply] and [OK] after [Auto Detect] will no longer duplicate cameras.
- MAC
  - Fixed the issue in the Ladder logic where the properties dialog of a point command with type **Time Zone** was loading the wrong **Type** and **Point** when the point was being edited.
- Hardware Management View
  - The test panel, Dummy Vendor, is no longer listed in the **Add Panel** dialog.
  - Adding drivers and panels will fill in left to right to use all of the available screen space
- Access Management View
  - Fixed an issue where access sets could not be assigned to a personnel/cardholder when there was at least one Accutech panel in the project
  - Accutech readers will not display as possible readers for an access group
- Design View
  - The test panel, Dummy Vendor, is no longer listed in the **Add Panel** dialog.
  - Design View no longer crashes when a screen object is bigger than the screen on which it sits
  - Fixed a confusing issue with the scroll bar and adding screen objects. If the screen did not have focus and the scroll bar was set to the extreme right and then the user attempted to add a screen object on the right, the screen would jump back to the original position. The issue was that the screen was not the focus. So when it became the focus, it was moved back to home position.
  - Video Playback is only available in Video View, never in Live View. Therefore, we removed the timeline and playback tools from the Video Display screen object.
  - Changes to the Video Display screen object toolbar checkboxes no longer require a logoff/logon to go into effect.
  - The **Popup X** and **Popup Y** properties on a screen object are now overriding the corresponding settings on a popup screen appropriately.
  - The **Camera or System Monitor** property on the **Operation** tab for a point only accepts camera or system monitor points.

The following issues specific to Intelli-Site 4 AC have been resolved:

- Only the drivers allowed in Intelli-Site 4 AC are listed in the installer

Below are issues related to specific OEM versions:

- N/A

## Known Limitations

If incorrect configuration information (IP address, Port, or login credentials) for a HikVision NVR panel or if the HikVision NVR is not available when the driver is enabled, the **Driver Service** stops.

# Products

## Applies to:

- Intelli-Site 4
- Intelli-Site 4 AC

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